

© Studio Artworks by Joan Bergmans

Terms & Conditions

Company details:

Studio Artworks in name of Joan Bergmans,
Secretaris Bosmanstraat 24, 2041KT, The Netherlands

KVK: 63179520

VAT No: NL152463537B03

Bank details: NL88ABNA0861457722

BIC/Swift: ABNANL2A

Payment Policy

Purchase Agreement

After payment your order is confirmed and definite. You will receive a copy of this confirmation in your mailbox. Mistakes within the address or filled in fields are at your own risk and expense. If you still find a mistake in your order please let us know within 24 hours by e-mail. We will do everything to make sure your order is placed correctly so you can enjoy your purchased art piece.

Payments

We work with Mollie for all incoming payments, which guarantees a secure online payment. You can choose from wide range of payment options.

Accepted Methods of Payment

- Credit Card (Visa, Master Card, American Express, Discover)
- Paypal
- Ideal

Credit Card Charges

Your credit card will be charged when you place your order. If we are not able to fulfill your order for any reason your credit card payment will be refunded.

Shipping Policy

Nacional Shipping (the Netherlands)

Standard shipping costs within The Netherlands are € 6,95.

You will receive a copy of your order and shipping details to your specified email address. If you did not receive this copy, the order is not confirmed.

International shipping (abroad)

International shipping costs outside The Netherlands

Belgium € 13

USA € 24,30

You will receive a copy of your order and shipping details to your specified email address. If you did not receive this copy, the order is not confirmed.

Delivery

Our intent is to deliver your order within 5-10 business days.

Carriers

PostNL

Order Tracking

If a tracking # is provided by the shipping carrier, we will update your order with the tracking information.

Returns & Refunds Policy

Our goal is happy customers. If you are not satisfied with your purchase, You have the right to cancel and return your order, without reason, within 14 days after confirmation. You will be credited the full order amount, including shipping after the item is back at our office. May this happen please contact us directly on joanbergmans11@gmail.com

How To Return An Item

Your item must be in its original unused condition to be returned, unless there is a manufacturer defect. You must return the item **within 14 days** of your purchase.

1. Please email joanbergmans11@gmail.com to request a refund.
2. Mail your returned item to:

Studio Artworks

Secretaris Bosmanstraat 24
2041KT Zandvoort aan Zee
The Netherlands

Return Exceptions

Products that are damaged or used will not be accepted for return or exchange.